

FACT

Family Access and Connection Team



Mission

The Family Access and Connection Team is committed to creating family driven, strength based, individualized responses to Monroe County's high risk/high need youth and families. Through the exploration of family needs by way of engagement and intervention we support family empowerment and promote healthy positive changes within our community.

PARTICIPATING AGENCIES

- » Monroe County Office of Probation – Community Corrections Family Services Division
- » Monroe County Department of Human Services – Division of Child & Family Services
- » Monroe County Department of Human Services – Office of Mental Health



Adam J. Bello
COUNTY EXECUTIVE

Family Access and Connection Team (FACT) Information

Phone: 585-753-2639

Hours:

Monday	8:30am - 5:00pm
Tuesday	8:30am - 5:00pm
Wednesday	8:30am - 7:00pm
Thursday	8:30am - 7:00pm
Friday	8:30am - 5:00pm

Location: 1099 Jay Street,
Building J - 2nd Floor

Free parking available in front of the building

What is FACT?

FACT is Monroe County's integrated entry point to care for our community's high need/high risk children and youth, incorporating the Monroe County Office of Mental Health, Office of Probation – Community Corrections and Department of Human Services.



Why FACT?

- We understand that children who come in contact with higher level systems, such as Juvenile Justice, Child Protective Services or Hospitals, often have unidentified or unmet needs.
- Our goal is to prevent youth with Behavioral Challenges from getting involved with higher level systems.
- FACT strives to empower families to work through their challenges using natural supports and our collective knowledge, experience and connections.

What does FACT do?

The FACT Team is a center of excellence and convener in determining precision of fit and acuity of need, with regard to intervention(s) within family, community systems and collaborative partners.



- 1) An entity that serves youth and families who present with complex issues. Staff respond to clients and collaborate to provide a tiered response.
- 2) Immediate, strength based and trauma informed assessment of high need youth and families and appropriate referral & linkage to an expanded network of collaborative partners.
- 3) Sophisticated responses that promote stabilization of youth and families with a focus on community based supports to avoid petition to family court & the use of congregate care.

Who should call FACT?

Parents or guardians can call FACT if they need support with their school aged children who are exhibiting a pattern or challenges with the following behaviors:

- » Family conflict
- » Leaving home without permission, violating curfew
- » Struggling with school attendance and performance
- » Acting out aggressively or not following rules at home
- » Stealing, trespassing, vandalism, gang involvement, sex trafficking
- » Using drugs and alcohol
- » School attendance concerns



School districts can submit truancy referrals with FACT. Our team is also available to consult with districts and families regarding student needs and assist them in implementing a plan to address school related concerns.

FACT Core Values:

- ❑ Youth Guided
- ❑ Family Driven
- ❑ Trauma Informed
- ❑ Culturally & Linguistically Competent
- ❑ Best Practice Oriented
- ❑ Community Based



*“Stay focused.
Never give
up!”*

~Annette, parent and co-creator
of the Monroe County Family
Voice Program